

## FREQUENTLY ASKED QUESTIONS

- Q.** Do I need to Pre Pay to enjoy the \$5 Early Bird rate?  
**A.** No. So long as you arrive and depart within the times indicated you can enjoy the Early Bird rate and pay before or after you leave your car.
- Q.** What is the best value parking option if I take the Ferry occasionally?  
**A.** Purchase a 10 or 20 Early Bird Pass. Either option costs \$4.50 per visit, and is more convenient as you enter and exit using this pre-paid ticket. You don't need to visit a pay station unless you need to purchase a new Pre Paid Pass. 10 Pass tickets can be purchased directly from the Pay Station at the bus stop. 20 Pass tickets must be purchased from the Marina Office.
- Q.** If I use a 10 or 20 Early Bird Pass, and need to stay at work late one night, or leave my car overnight what happens?  
**A.** The system will calculate the difference between what you have paid and what you now owe. The difference between the \$4.50 you have already paid, and the \$7.00 overnight rate will be due. This amount will be 'deducted' from the balance of your Pass. Therefore an additional \$2.50 needs to be paid at any pay station anytime in the future prior to using up the last visit on the pass.
- Q.** What is the difference between an Early Bird Pass and an Anytime Pass?  
**A.** Early Birds have to be in before 10am and out by 7:00pm, with only one entry and exit per day. Anytime Pass holders can have multiple entry and exits during the period of their pass.

## RATES

Pickup / Drop Off (20 Minutes Max)	FREE
0 - 1 hour	\$ 1.00
1 - 2 hours	\$ 2.00
2 - 3 hours	\$ 3.00
3 - 4 hours	\$ 4.00
4 - 5 hours	\$ 5.00
5 - 6 hours	\$ 6.00
6 - 24 hours	\$ 7.00
Each 24 hour Period	\$ 7.00
Each 24 hours after 7 Days	\$ 8.00

# CARPARK INFORMATION

- Parking Rates
- Frequently Asked Questions
- Users Guide

**Charging will Commence  
Wednesday 4<sup>th</sup> April**

Pre Pay Passes available  
from Marina Office or  
Main Pay Station from  
Monday 2<sup>nd</sup> April 2007

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Early Bird \$ 5.00  
(In before 10:00am out before 7:00pm)

Note: Reduced to \$4.50 per visit with the purchase of a 10 or 20 Visit Early Bird Pass ticket

### CONVENIENT PREPAY OPTIONS

Early Bird Passes:

10 Visit Pass	\$ 45.00
20 Visit Pass	\$ 90.00

Debit Card: You choose the value  
Use this card to enter and exit the car park.

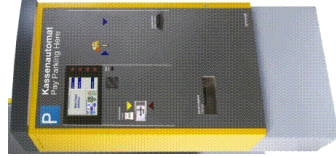
**All Pre Pay options mean that there is no need to visit a Pay Station: You use your prepaid card to enter the car park and again to exit the car park**

## CAR PARK IS IN OPERATION 24 HOURS A DAY



To **ENTER** the Carpark:

Press the **GREEN BUTTON** on the entry unit, and then take ticket



To **EXIT** the Carpark:

Pay before you return to your car  
Pay at any **Pay Station**  
Insert your validated ticket at  
The car park EXIT reader

### Pay Station Locations:

1. Adjacent the ferry berth  
(Credit Cards Only)
2. Adjacent the public Boat Ramp  
(Cash and Credit Cards)  
You can purchase 10 Visit Early Bird Passes
3. At the exit Arm/Reader  
(Credit Cards Only)

## HOW TO PAY – NON PREPAID



At the Autopay Machine insert your ticket



The parking fee will be displayed on the screen



At the **Pay Station** adjacent the boat ramp you may pay by inserting any combination of Notes, Coins, or Credit Card

At all other **Pay Stations** you can only pay by inserting your Credit Card



When you have paid, the display will read \$0.00 and your ticket will be returned to you. You can ask for a receipt at any time

Any change and/or receipt will be available in the Change / Receipt window at the bottom of the Machine

Now you can proceed to the EXIT in your car. To exit the car park insert your paid parking ticket into the exit reader. The barrier will raise and you are able to exit

## HOW TO USE A PREPAID TICKET



At the **ENTRY** – insert your Pre-Paid Ticket. Do **NOT** push the **GREEN BUTTON**

At the time of departure there is no need to go to the **Pay Station** unless your Pre-Paid card has insufficient credit to pay for the period of your stay



At the **EXIT** insert your Pre-Paid ticket. The Exit arm will lift. Your Pre-Paid Card will be returned to you if credit still exists

## SAVE TIME AND MONEY BY PRE-PAYING

Prepay for the day at the **Pay Station** next to the ferry ramp

Purchase a 10 Visit Early Bird Pass at the Pay Station adjacent the bus stop and boat ramp.

Other Pre Pay Passes are available from the Marina Office during business hours. See rates overleaf for options

**OFFICE Hours:**

8:30am - 5:00pm Mon to Fri and  
9:00am - 4:00pm Saturdays